

Quality of life improvements

- Advertising
- Transportation
- Dormitories
- Food and on-site services

Advertising

Transportation

Dormitories

- Kitchen improvements
- Availability of housing
- Appropriation of maintenance funds
- Internet access

Dormitories - kitchens

- Kitchens need:
 - dishes – plates and silverware
 - most dorms have one or two plates and a similar number of forks, knives, and spoons, although there are plenty of pots and pans
 - a full-sized refrigerator – at least one per dorm
 - freezers in rooms are too small and some of the new fridges don't even have those!
 - Ovens – at least one per dorm
 - extended stays are especially difficult when there is no oven!

Dormitories - availability

- Often visits to BNL are planned at the last minuter out of necessity
- Usually housing staff tells last minute travelers (particularly women) that there may not be room in the dorms although space is usually found and lectures them on how they should have planned ahead
- If there is a real shortage there should be a long term plan for more dorm rooms.
- In the short term the shortage of space in women's dorms can be alleviated by making women's halls in men's dorms

Dormitories – Maintenance

- Clean the hard water stains out of the toilets and sinks
 - it looks horrible and makes the whole dorm look filthy, even though it's not actually dirt
- Include users in the discussions of major maintenance projects
 - In Curie the curtains and carpets were replaced and hardly anyone noticed.

Dormitories – Maintenance

- Problems
 - heating – unpredictable and uncontrollable!
 - label which way is warmer and which way is cooler
 - in the long term there should be major improvements to the heating
 - No place to hang a towel in the bathrooms by sinks
 - put a rack or a hook there
 - The mattresses in the dorms are horrible and these should be replaced with higher quality mattresses

Dormitories – Internet access

- Connection from the rooms requires an ethernet cable but many people don't know this or forget when they pack
 - make ethernet cables available through housing for a deposit
- Wireless is available only in parts of the dorms and these hubs go down regularly so it's not reliable
 - put wireless in entire dorm and use higher quality hubs that don't go down as much

Food and on-site services - BERA

Food and on-site services - BERA

- BERA store always advertised as “BERA store” and most people visiting for the first time have no clue what BERA is and would never guess that this store has useful items
 - Advertise it at “On-site store” on user's webpage
 - Perhaps expand product line to include some basic non-perishable food items (salt, flour, sugar, dried soups) and expand further to include perishable items if there's enough demand to keep these in stock
 - Put items useful to people staying on-site (toothpaste, deodorant) in window because now it looks like it's just a souvenir shop

Food and on-site services – Brookhaven Center

- Hours unpredictable and short – vital that the Brookhaven Center is actually open at least its posted hours
 - Post a phone number to complain at the door so people know whom to complain to if they find it closed when it should be open
- Improve menu
 - work with people who stay on site to come up with things people would eat
 - offer some higher quality beers
- After improvements have to advertise to make up for its already horrible reputation

Food and on-site services - Bikes

- Get experiments and facilities to pool their resources (bikes already owned) and make them available to people in a central location (new user's center)
- Make a pump available on site (or advertise it if there is one)
- Make replacement tubes available on site
- Make a place for long term bike storage available (indoor storage or an outdoor covered shelter)
- Add bike lanes to roads on-site when roads are fixed or built
- Put more bike racks in front of buildings

Food and on-site services – vending machines

- Put a change machine by vending machines in user's center, in laundry rooms, and any other major banks of vending machines
- Post instructions on sandwich vending machines